



ធនាគារ កាថេ យូណៃធីត

Cathay United Bank 國泰世華銀行

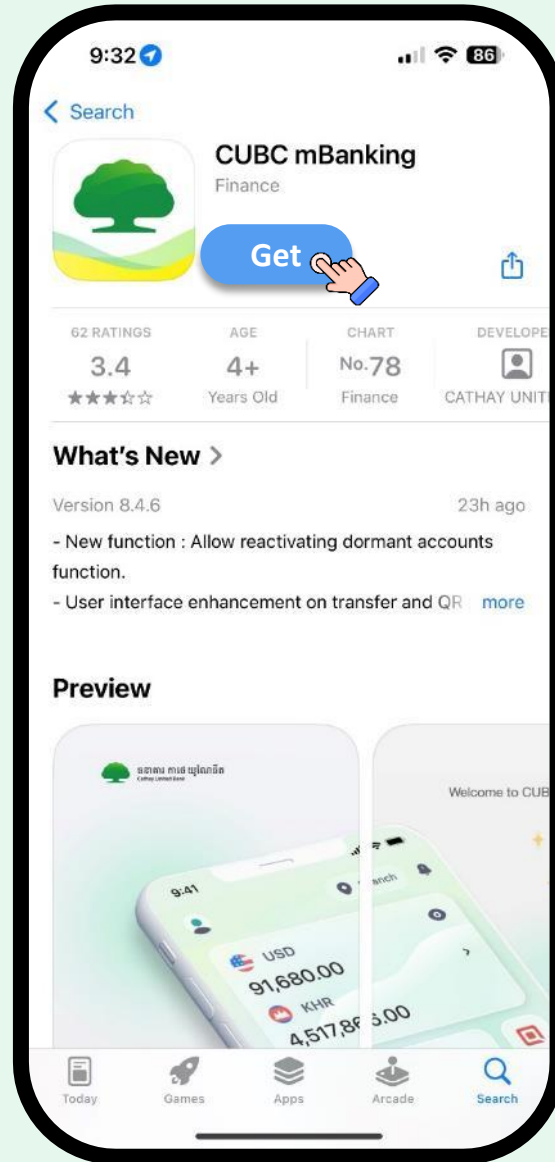
Register CUBC Digital Account

“New Customer who wants to open Digital Account”

Register CUBC Digital Account



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1.1. On your device, go to:

- App Store (IOS)
- Google Play Store (Android)
- App Gallery (Huawei OS)

1.2. Search for “CUBC mBanking”.

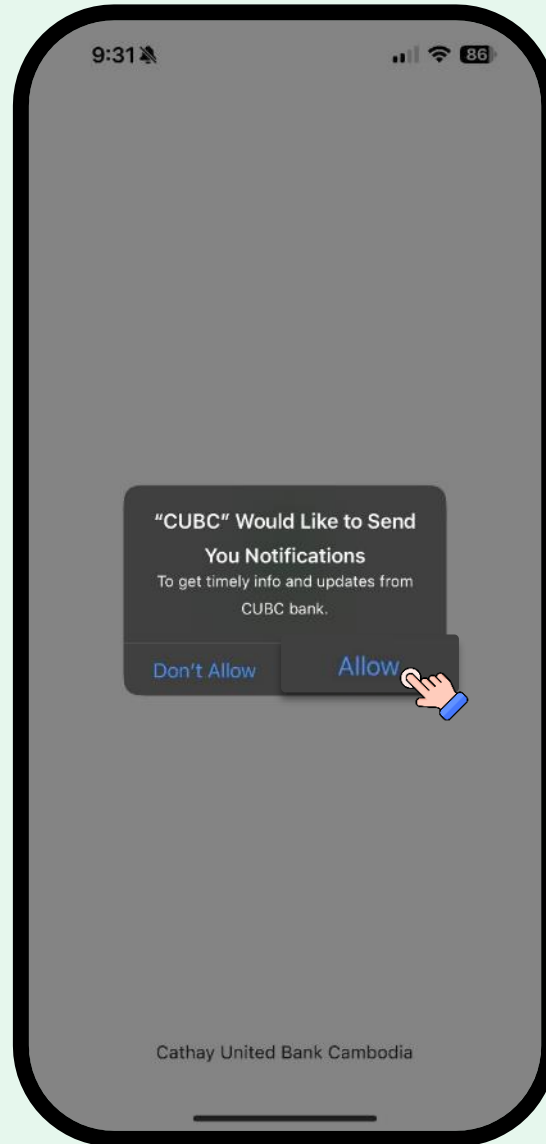
1.3. Click “Get / Install”.



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2.1. After downloaded, click on **"CUBC mBanking"** on your device to open.

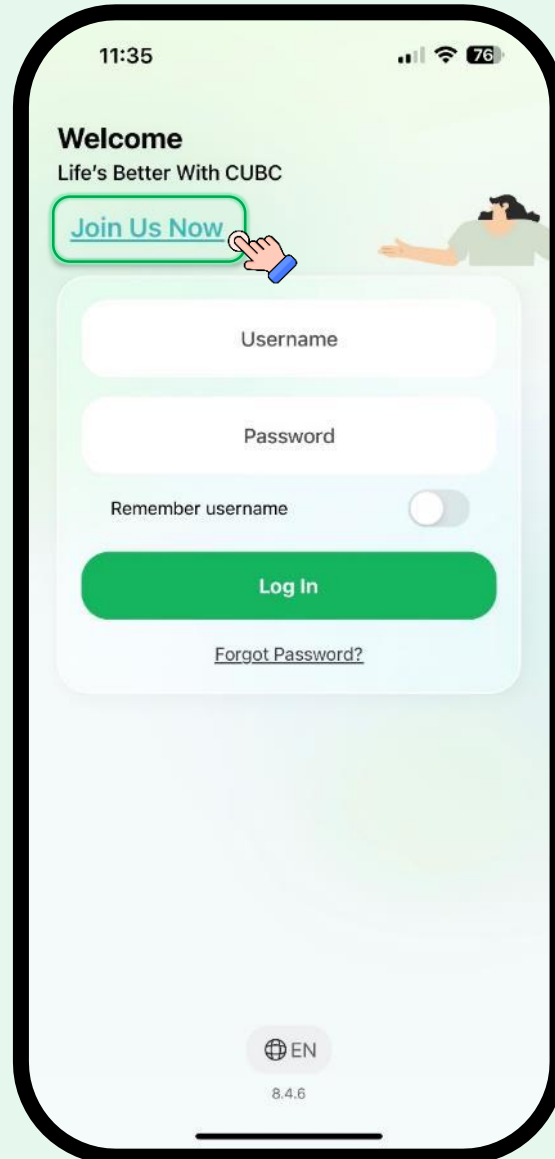
2.2. Choose **"Allow"** to receive important notification.



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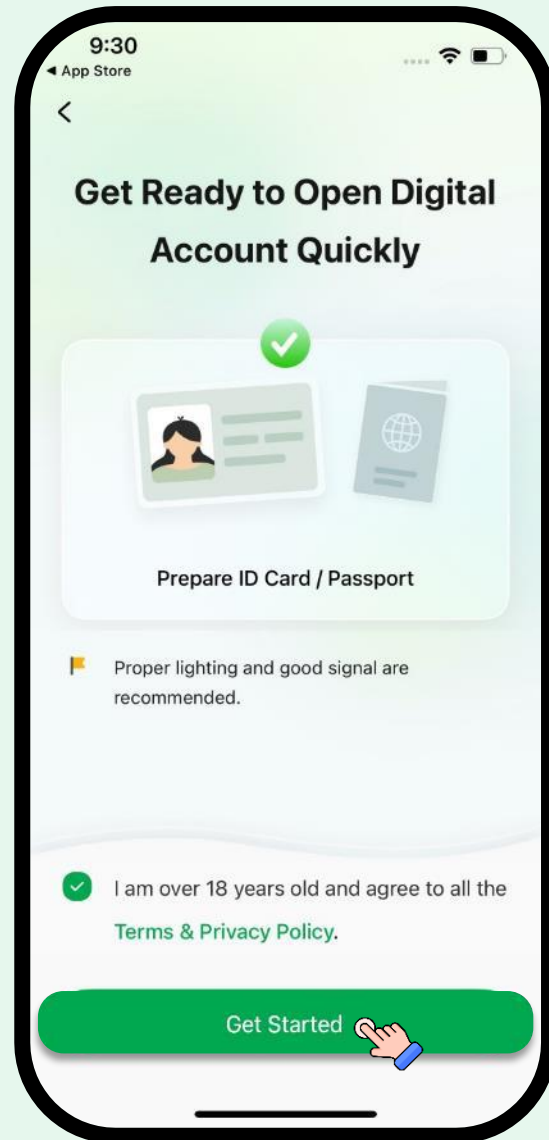
3. Please click on "Join Us Now".



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4.1. Click “✓” on the box to agree to the Terms & Privacy Policy.

Note: Please click on the “**Terms & Privacy Policy**” to read carefully before agree.

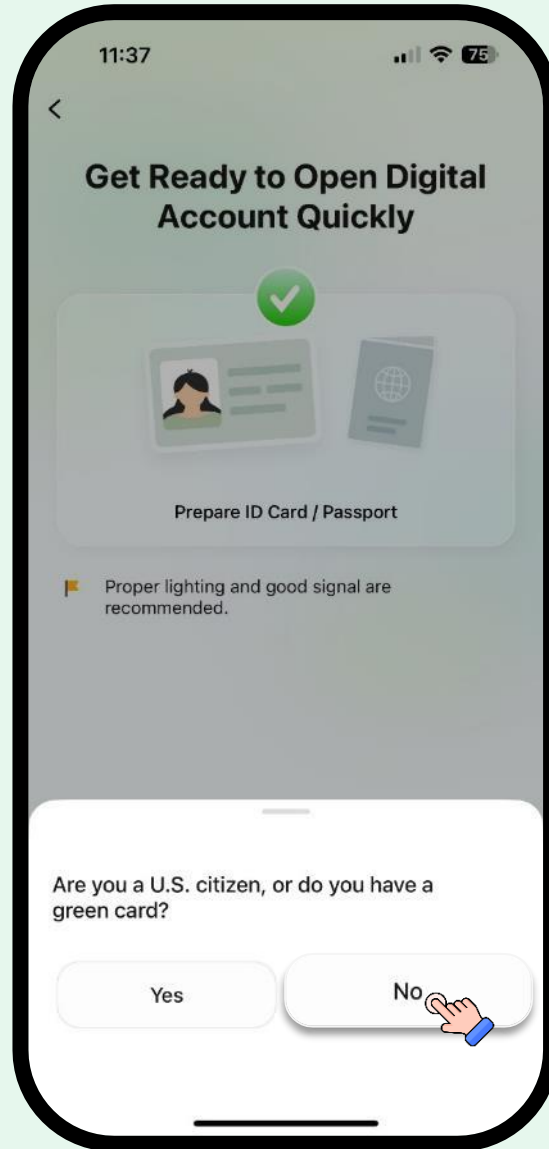
4.2. Select on “**Get Started**” to proceed.



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5. Please select the **"No"** if you are not U.S. citizen.



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9:31

< [Icons]

Verify Your Identity

Enter details and phone number for getting your OTP.

Cambodian Foreigner

ID Number

9 Digits for ID Number

Date of Birth

DD/MM/YYYY

Phone Number

+855 00 000 000

I've got a Referral Code

Send OTP

6.1. Please fill in your National **"ID Number"**.

6.2. Please fill in your **"Date of Birth"**.

6.3. Please fill in your **"Phone Number"**.

6.4. Select on **"Send OTP"** to proceed.



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Enter OTP Code

Enter the 6-digit code we sent to
+855 77451896

Didn't get a code?

Resend 01:44

Verify

7.1. Please fill in the “**6-digit OTP Code**” in the box.

Note: Press “**Resend**” if you don’t receive the “OTP Code”.

7.2. Press “**Verify**” to proceed.



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8. Press **"I'm Ready"** to proceed.

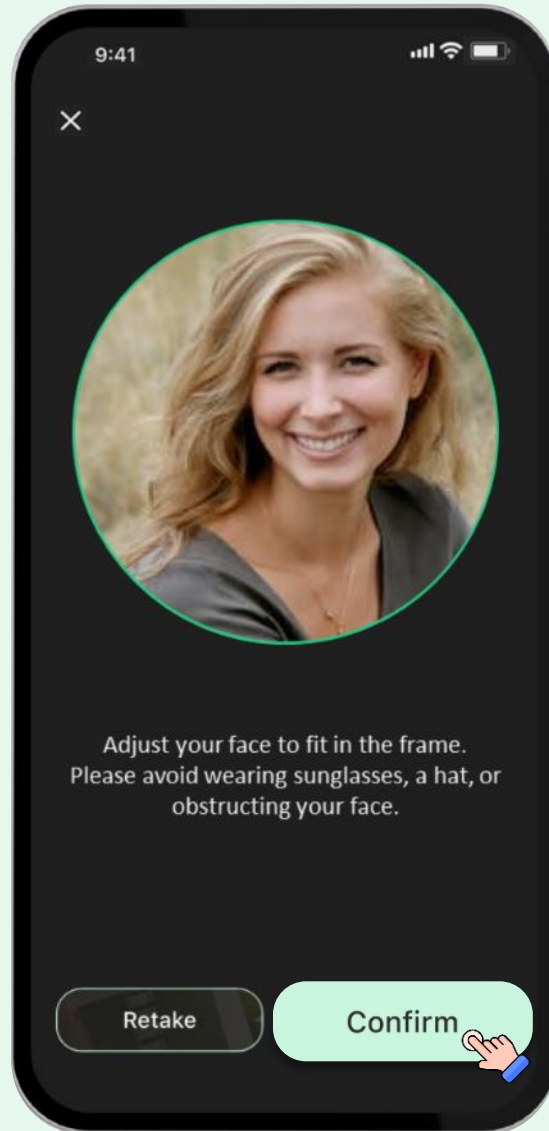
Note: Please adjust the framing of your face, do not wear glasses, hat, and mask. Make sure you are under a proper lighting.



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9. Press **"Confirm"** to proceed.

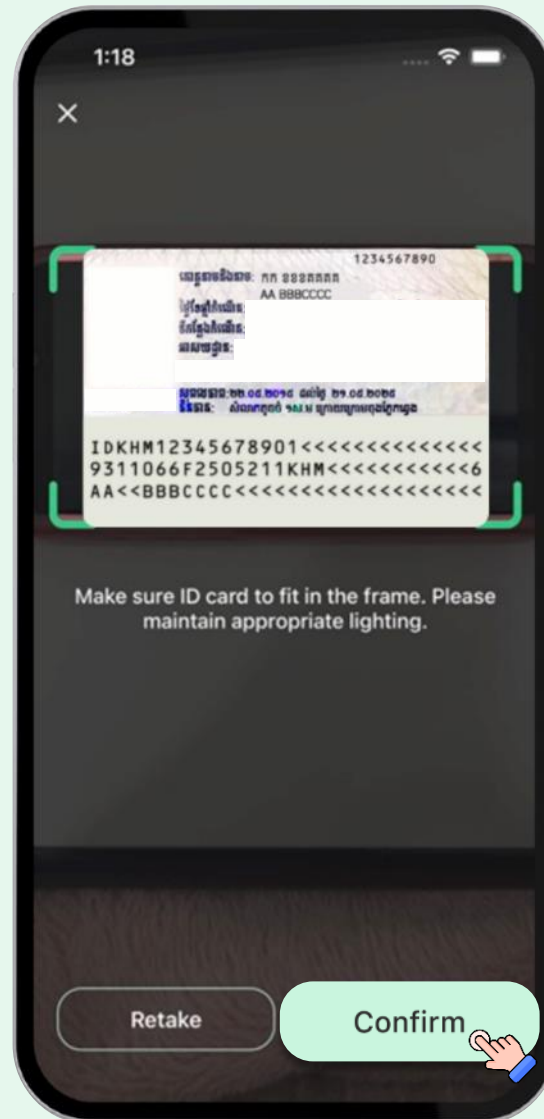
Note: Press **"Retake"** if you are not satisfied with your photo.



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10.1. Take your NID picture and make sure your ID card is fit the frame.

10.2. Press **“Confirm”** to proceed.

Note: Press **“Retake”** if you are not satisfied with your photo.



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Verify Your Details

These details will be used for your account.
Tap "Try Again" if incorrect.

AA BBBCCCC

Gender
Female

Date of Birth
11/11/1999

ID Number
1234567890

Valid Date
11/11/2022 – 11/11/2032

Try Again Confirm

11.1. Please review your personal detail from your identity document.

11.2. Press **"Confirm"** to proceed.

Note: Press **"Try Again"** if any information is not correct.



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Select Your Job

Choose your job and occupation. Let's get to know you better!

Industry

Select Industry ▼

Select Business

Select Business ▼

Occupation

Select Occupation ▼

Next

12.1. Select on the each drop box and choose in order to fill in your **“Job Information”**.

12.2. Press **“Next”** to proceed.



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Fill in Your Address

Share Your Address! Let us know where you are!


Province
Select Province ▼

District
Select District ▼

Commune
Select Commune ▼

Village
Select Village ▼

Address
More Details


Confirm Your Address Again
Please complete the address.

Confirm

13.1. Select on the each drop box and choose in order to fill in your **“Address Information”**.

13.2. Press **“Confirm”** to proceed.



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< [Icons]

Create Your Username

Time to create your unique username for login.

Username

1234A**33d

- ✓ Use 6 to 10 characters
- ✓ At least 1 numeric character
- ✓ Must include 1 letter

⚠ Avoid using the percentage symbol (%) and spaces.

Create Username

14.1. Please create your “**Username**” for login.

14.2. Press “**Create Username**” to proceed.



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Set Account Password

Set up an account password for easy login.

Password

Uat@112233

- ✓ Use at least 10 characters and avoid using more than 5 consecutive characters.
- ✓ At least have 1 digit and 1 special character(excluding %).
- ✓ At least have 1 uppercase and 1 lowercase letter.
- ✓ Avoid using the same password as your username.

Uat@112233

Set Password

15.1. Please create your **“Password”** for login.

Note:

- Please follow password instruction display on your screen.
- Enter and Re-enter Password must be the same.

15.2. Press **“Set Password”** to proceed.



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Setup a PIN

Setup PIN for transactions.

Setup Your PIN

1 1 1 1

Enter the Same PIN Again

1 1 1 1

Setup PIN

16.1. Please “**Setup your PIN Code**” for login.

Note: Enter and Re-enter PIN Code must be the same.

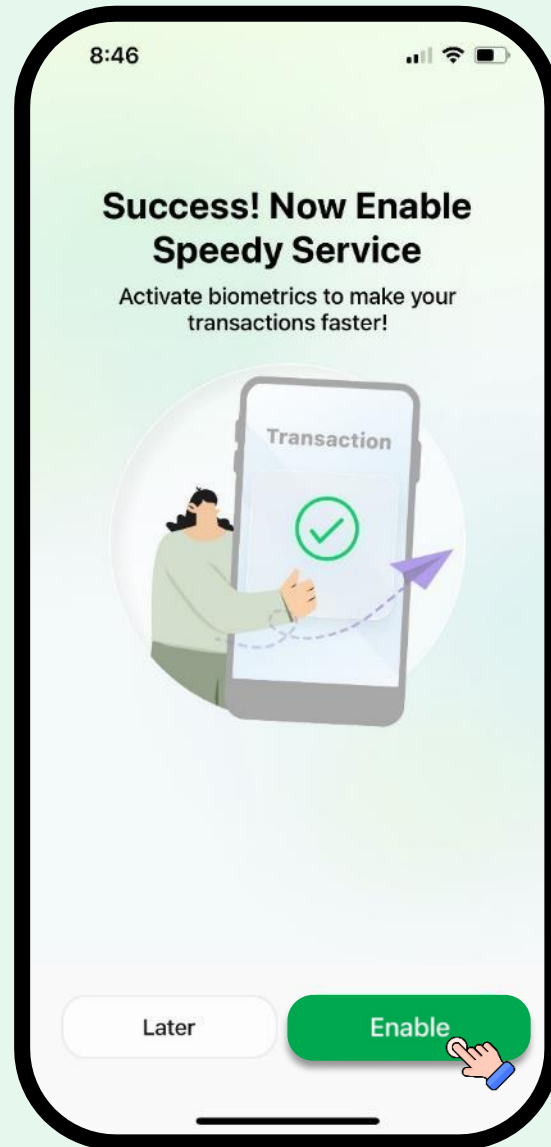
16.2. Press “**Setup PIN**” to proceed.



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17. Select **"Enable"** to activate your Face ID / Fingerprint for better experience.

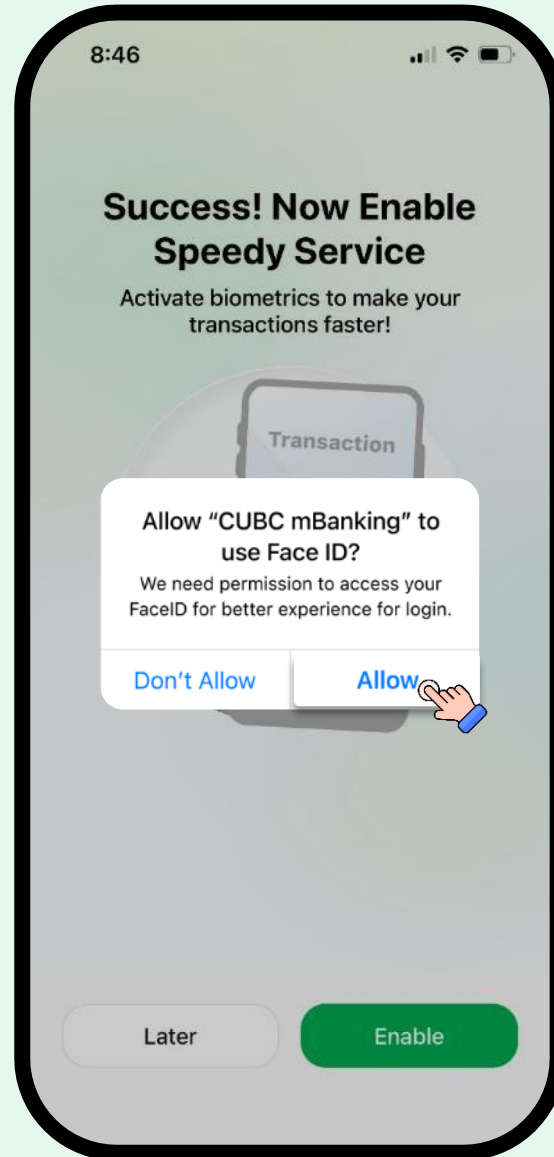
Note: Select **"Later"** if the you don't want to use Face ID / Fingerprint.



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18.1. Select **“Allow”** to enable this function.

18.2. The system will process to scan your Face ID / Fingerprint.

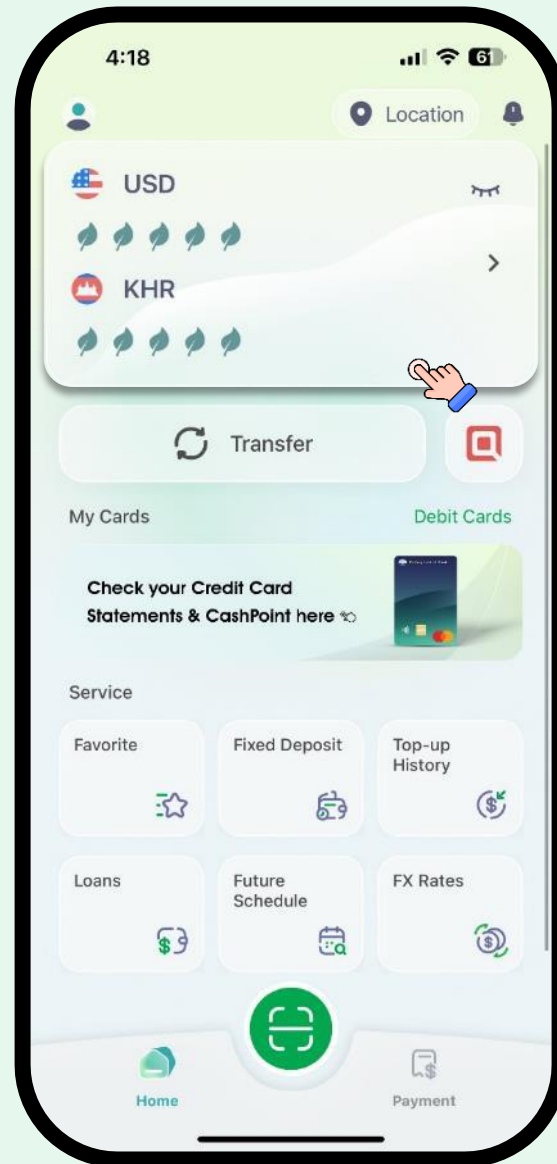
18.3. After, you can press **“Log In”** to access to CUBC mBanking.



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19. After login, you can view your registered USD / KHR account on **CUBC mBanking** home page.

